

LAMPIRAN 3

Reliability Jasa

***** Method 1 (space saver) will be used for this analysis *****

RELIABILITY ANALYSIS - SCALE (ALPHA)

Analysis of Variance

Source of Variation Prob.	Sum of Sq.	DF	Mean Square	Q
Between People	434.7644	29	14.9919	
Within People	266.2667	420	.6340	
Between Measures .0679	14.2978	14	1.0213	22.5528
Residual	251.9689	406	.6206	
Total	701.0311	449	1.5613	
Grand Mean	2.8756			

Reliability Coefficients

N of Cases = 30.0

N of Items = 15

Alpha = .9586

Reliability Barang

***** Method 1 (space saver) will be used for this analysis *****

RELIABILITY ANALYSIS - SCALE (ALPHA)

Analysis of Variance

Source of Variation Prob.	Sum of Sq.	DF	Mean Square	Q
Between People	315.5294	29	10.8803	
Within People	443.4118	480	.9238	

Between Measures	14.2078	16	.8880	15.3802
.4970				
Residual	429.2039	464	.9250	
Total	758.9412	509	1.4910	
Grand Mean	2.8824			

Reliability Coefficients

N of Cases = 30.0 N of Items = 17
 Alpha = .9150